

等 別：普通考試
類 科：外語領隊人員（英語）
科 目：外國語（英語）
考試時間：1 小時 20 分

座號：_____

※注意：(一)本試題為單一選擇題，請選出一個正確或最適當的答案，複選作答者，該題不予計分。
(二)本科目共 80 題，每題 1.25 分，須用 2B 鉛筆在試卡上依題號清楚劃記，於本試題上作答者，不予計分。
(三)禁止使用電子計算器。

- 1 Sharon told me that cheese wasn't one of the _____ in this dessert.
(A) facilities (B) ingredients (C) masterpieces (D) references
- 2 Lucy had a _____ on her arm while she was walking on a trail.
(A) lane (B) march (C) pitch (D) scratch
- 3 Do you have anything to _____ the pain of a sore throat?
(A) relieve (B) reform (C) remind (D) reproach
- 4 Clerk: Could you describe to me what your bag looks like?
Traveler: _____
(A) I cannot find my luggage at the carousel. (B) Two of my carrying bags have been missing.
(C) It's a black duffle bag with a yellow strap. (D) My bag looks very different from others.
- 5 Passenger: I cannot find my ticket. I think I have misplaced it.
Ticket collector: _____
(A) The train will reach the destination in ten minutes.
(B) We will have to send you to the fire station.
(C) We will compensate for your loss.
(D) You need to purchase a new one.
- 6 People live in different time _____. When it's 3 p.m. in Milan, it's 11 p.m. in Seoul.
(A) acnes (B) cones (C) wages (D) zones
- 7 If you _____ 10 from 60 dollars, you only need to pay 50.
(A) subtract (B) convince (C) simmer (D) attribute
- 8 The hotel is _____ with a business center and a gym.
(A) blended (B) equipped (C) governed (D) overcome
- 9 Clerk: When is your connecting flight?
Traveler: _____
(A) I feel nervous about taking the train. (B) I'm flying to Hong Kong.
(C) I'm transiting to Auckland. (D) It comes in three hours.
- 10 Although most snakes in the park are not _____, you need to watch carefully where you put your hands and feet.
(A) eternal (B) extensive (C) poisonous (D) prosperous
- 11 Some passengers felt seasick, so they went up on the _____ for some fresh air.
(A) deck (B) crew (C) alarm (D) belly
- 12 Hotel Guest: Could you tell me how to get to the concert hall?
Clerk: : _____
(A) Yes, just go outside the hotel and turn left. (B) No, the traffic is pretty heavy at the moment.
(C) Yes, but I prefer watching a basketball game. (D) No, I don't think you will like the show.
- 13 It is suggested that asking people about their religion, age, and _____ status be avoided.
(A) lodge (B) luxury (C) marital (D) mineral

- 14 Many medicines must be _____ by a doctor. You cannot buy them at the pharmacy.
(A) predicted (B) prescribed (C) detached (D) dismissed
- 15 Janet uses her _____ flyer miles to get a free flight from Tokyo to Taipei.
(A) constant (B) frequent (C) intensive (D) potential
- 16 Please check with your airline and look at the _____ Articles Guidelines before packing your suitcases.
(A) Reconstructed (B) Reassigned (C) Restricted (D) Recreated
- 17 When going through the security check, you need to put all carry-on luggage on the _____.
(A) contributor (B) conveyor (C) extractor (D) exhibitor
- 18 The city is suffering from a(n) _____ lack of rainfall at the moment.
(A) antique (B) carnival (C) severe (D) various
- 19 The receptionist in the Tourist Information Center asks a guest to _____ the brochure first and then he will answer his inquiry later.
(A) look through (B) rule out (C) take after (D) wear off
- 20 The view outside the train was suddenly gone because it went through a(n) _____ and it was dark outside.
(A) errand (B) magnet (C) queue (D) tunnel
- 21 Customer: What is the exchange rate for Indian rupee?
Clerk: _____
(A) One Indian rupee is worth about 1.5 Japanese yen today.
(B) There is no exchange rate for Indian rupees.
(C) Your changes are in a very bad condition.
(D) I'd like bills in small denominations.
- 22 Ian needed to look at the map on his mobile phone several times because he didn't know the _____ to the museum.
(A) knit (B) route (C) tablet (D) witness
- 23 The overhead _____ here seem to be full; we need to see if there is any space in another one.
(A) compartments (B) embarkations (C) intersections (D) amusements
- 24 Natalie: I like the atmosphere in your restaurant. It's so bright and cheerful! And everyone leaves with a smile on their face.
Ms. Hall: _____
(A) We offer an expensive buffet in our restaurant.
(B) I'm pleased that you rank our restaurant highly.
(C) There is also a small bar next to our restaurant.
(D) This is a high-class French restaurant.
- 25 I would like to _____ the bill. Can I use a credit card to pay for it?
(A) mention (B) recall (C) settle (D) tickle
- 26 Welcome _____ board. This is Captain Cook speaking. Our cabinet crew here will serve you to your satisfaction during your long flight from Taipei to New York.
(A) on (B) at (C) for (D) with
- 27 Each country has varying processes and requirements for customs and rules about _____ of items.
(A) declaration (B) characteristics (C) convenience (D) argument
- 28 The clerk couldn't deal with the guest's complaint, so he asked the manager for help to _____ the problem.
(A) run over (B) sort out (C) turn down (D) warm up

- 29 Some tour companies advertise jungle treks, scuba diving, and other _____ as “nature tourism”.
(A) expeditions (B) destructions (C) registrations (D) nationalities
- 30 The bedrooms of this luxury hotel are more _____ with quality furnishings and décor.
(A) attentive (B) tolerant (C) spacious (D) enthusiastic
- 31 Helen treated everyone from the office to that restaurant because she had a _____ for 30% off.
(A) coupon (B) factor (C) option (D) usage
- 32 The reason why the tour guide was hired was that she could speak _____ languages, including English, Korean, German, and Russian.
(A) genuine (B) multiple (C) regulated (D) visible
- 33 Some people prefer taking a train than a bus because they think they travel more _____ by train.
(A) comfortably (B) fundamentally (C) mechanically (D) permanently
- 34 The agent in a car rental company _____ that he would reserve a car for Nancy if she could pay a deposit to confirm her reservation.
(A) declined (B) featured (C) guaranteed (D) opposed
- 35 Cindy: Would you like to go on a backpacking tour?
Danial: _____
(A) Yes, the museum is worth visiting. (B) Yes, I prefer other outdoors activities.
(C) No problem. I love staying indoors. (D) Yes, I like going camping on the mountains.
- 36 I would like to have a freshly _____ orange juice and an order of pancakes.
(A) squeezed (B) deserted (C) scrambled (D) poached
- 37 Clerk: Do you know what a stored-value card is for?
Traveler: _____
(A) Yes, you use a machine to add value to your card.
(B) Yes, you use it to pay for things instead of using cash.
(C) No, this isn't the right platform for you to board the train.
(D) No, I purchase single-journey tokens rather than a tourist pass.
- 38 In these rooms two twin-size beds can be _____ into a king-size bed.
(A) convertible (B) contrastable (C) considerable (D) consumable
- 39 The child is _____ to seafood. We should order chicken nuggets instead of shrimps.
(A) sparkling (B) steamed (C) allergic (D) available
- 40 Front desk clerk: What seems to be the problem with your invoice?
Hotel Guest: _____
(A) I don't think you offer excellent facilities. (B) I need to reserve a room at the front desk.
(C) I don't need a receipt of my bill. (D) I think I have been overcharged.
- 41 Official of the Immigration Area of the airport will stamp your passport once you are approved and granted _____.
(A) admission (B) destination (C) carousal (D) conductor
- 42 The large area of _____ and redness is caused by insect bites. Urgent medical attention is necessary.
(A) swamp (B) swallow (C) swarming (D) swelling
- 43 There is no hot water in my room; please contact _____ and ask them to send someone up.
(A) architecture (B) maintenance (C) itinerary (D) sightseeing
- 44 Traveler: We're thinking of doing something cultural. Do you have any tour that we could join?
Clerk: _____
(A) I recommend the National Palace Museum with lots of artifacts.
(B) We offer other physical activities as well if you're interested in.
(C) Ecological tours are pretty dull and unexciting.
(D) There is no fast train going up to Alishan.

- 45 It is always cheaper to travel at _____ peak train times that are less busy.
(A) down (B) with (C) off (D) on
- 46 Non-alcoholic beverages are _____ on all the flights. You don't have to pay for them.
(A) compositional (B) constitutional (C) contaminating (D) complimentary
- 47 The customer looking at the forks and spoons complained about the dirty and stained _____ to the waiter.
(A) utensils (B) terraces (C) exhibitions (D) boulevards
- 48 All the room guests are _____ to use the hotel facilities during their stay.
(A) absorbed (B) disputed (C) entitled (D) harbored
- 49 Nick: I'm hungry. Let's grab some snacks to eat.
Lisa: _____
(A) How do you want to shorten your pants?
(B) A new bookstore has just opened recently.
(C) All right. There's a sandwich shop on Main Street.
(D) There is hardly any expensive restaurant around.
- 50 On _____ airlines we pay less for our tickets, but have to pay for food, headsets, or drinks.
(A) budget (B) margin (C) cabbage (D) disclosed
- 51 Clerk: Are you looking for some souvenirs?
Guest: _____
(A) Yes, where is the boarding gate for Flight 209?
(B) No, I've never visited any of the duty free shops.
(C) OK. I would like to buy a return ticket to Seoul.
(D) Yes, I need a jade necklace for my mother.
- 52 Clerk: Can I help you find anything?
Customer: _____
(A) They have called for the police. (B) This is an ethical issue.
(C) We have just moved in. (D) I'm just browsing.
- 53 The plane is now _____ at 30,000 feet and the "fasten seat belts" sign has just been turned off.
(A) landing (B) switching (C) cruising (D) translating
- 54 To ease the customer's anger, the manager offered her a free meal to _____ the problem. But she still felt displeased.
(A) add up to (B) get on with (C) keep up with (D) make up for
- 55 While we're on board, we can get some great _____ of the waterfront. They will be wonderful pictures.
(A) traps (B) shots (C) muffs (D) bracelets
- 56 Since most people now travel with cell phones, _____ calls are rarely used and have become almost obsolete.
(A) collect (B) channel (C) proceed (D) conditional
- 57 The _____ desk in large hotels is responsible for helping anything guests require such as buying tickets for theaters and arranging transport.
(A) diagnosis (B) concierge (C) binoculars (D) entrepreneur

- 58 The original receipt is required to process a _____ to a customer who paid in cash.
(A) rebel (B) recipe (C) remain (D) refund
- 59 Other _____ items include knives, sharp instruments, metal nail files, and ski poles.
(A) prohibited (B) flammable (C) statement (D) receptionist
- 60 The tax is added to the total price at the cash _____, not included in the price.
(A) route (B) register (C) cottage (D) campsite
- 61 Clerk: Will a banqueting hall that holds 200 people be sufficient?
Guest: _____
(A) Yes, a set meal for each one of them should be enough.
(B) No, we haven't settled on a date for our wedding.
(C) No, I need a large space for more than 250 people.
(D) Yes, 200 parking spaces are adequate for them.
- 62 We need to relax after our busy morning. Why don't we have a coffee break at a _____ to eleven?
(A) penny (B) quarter (C) bellhop (D) descent
- 63 Passengers can stay connected with onboard WiFi or enjoy films, music, and other inflight _____ available during their flight.
(A) cloakroom (B) quarantine (C) merchandise (D) entertainment
- 64 Please keep your seat belt fastened at any time you are seated – in case your flight comes across unexpected _____.
(A) turbulence (B) occurrence (C) monument (D) installment
- 65 Linda: The tour we booked begins in ten minutes, but there's no way we'll get there in time with such heavy traffic.
Steven: _____
(A) Let's wait for the bus to come here in ten minutes.
(B) If we run to the station now, maybe we can catch the plane.
(C) Let's take the metro instead. We can do our own city tour.
(D) No taxi is available to take us to the hospital.
- 66 This is a city for bicycles and more tourists are _____ this way of exploring the city.
(A) grilling (B) adopting (C) scorching (D) deceiving
- 67 If the customer is not satisfied with the item for any reason, the shop will offer a _____.
(A) requirement (B) replacement (C) retirement (D) recruitment
- 68 This platform is for _____ trains. Uptown service is on the other side of the tracks.
(A) accessory (B) escalator (C) transparent (D) southbound
- 69 Clerk: What currency would you like to have your money changed, sir?
Customer: _____
(A) I have been waiting in line for so long. (B) I need some Japanese yen, please.
(C) I haven't brought much money. (D) I have only a \$100 note.
- 70 Flight attendants can help senior citizens to lift and _____ their hand carry luggage to the overhead bins.
(A) stow (B) alter (C) refill (D) transit

Creative Restaurant Review
by Rebecca Wong

Like several restaurants that have recently opened in town, Creative Restaurant is different from a traditional one that provides a menu for customers to choose from. Instead, it is a new kind of restaurant that offers their dishes without a menu. Guests who are interested in trying their cuisine simply need to make a phone reservation, informing the staff in the restaurant of their budget for the meals. The restaurant will take care of the rest and there is no need for customers to worry about what they will eat. But booking well in advance is a must as the restaurant needs to prepare their food much earlier in order to meet customers' expectations. Since this kind of menuless restaurant affords high-quality food and service, guests need to be aware that they expect to pay more and the quality of the food provided by the restaurant varies according to the price they pay for. Yet, this type of restaurant strives for good reputation. The food and service they offer does reach a high standard. It is also a kind of featured restaurant whose offer of high-quality food is promised to fulfill customers' satisfaction.

My experience of eating in this kind of restaurant is superb. Once I went eat there with a couple of colleagues. We ordered a table and each one of us paid for our own share. Each dish they offered was like a piece of artwork that catered to our senses. Not only did it offer a mixture of local and exotic food, the cooking styles it afforded range from the East to the West. They blended food from different countries and cultures so well that when you savor each dish, you never experience contradiction and even cultural shock. Further, each dish comes with artistic and colorful garnishes and decorations. Even the plates and bowls that go with the cuisine are well-designed and magnificent. It is truly a tantalizing experience. No wonder that this kind of restaurant is really popular among foodies and tourists. There is also no way that you can just pop into the restaurant and eat as all the tables are fully booked for months. But eating in this type of restaurant is certainly an experience you should have in a lifetime. Don't miss it and invite your friends to join you to enjoy your time together.

- 71 Where does this kind of review usually get published?
(A) in a referred journal (B) in a car magazine (C) in a newspaper (D) in a science report
- 72 Who are the most likely intended readers for this review?
(A) Children who are hungry without food. (B) Gourmets with excellent taste buds.
(C) Tourists who go on adventure tours. (D) Scientists who study animals' diseases.
- 73 In which aspect can this type of restaurant be called creative?
(A) The dishes it makes contain a lot of creativity.
(B) They design the restaurant in an innovative way.
(C) The staff working in the restaurant is very smart.
(D) The guests are served in a comfortable manner.
- 74 Why has this kind of restaurant become popular?
(A) Because people have no unique restaurant to go to.
(B) Because this restaurant offers expensive food.
(C) Because servers in this restaurant are friendly.
(D) Because it offers high-quality food with a difference.
- 75 Is this article a mixed review?
(A) Yes, it gets written from a personal opinion. (B) No, it only looks from the good side.
(C) Yes, there is a hint of confusion. (D) No, it doesn't offer figures.

Plastic pollution has become one of the most **pressing** environmental issues, as rapidly increasing production of disposable plastic products overwhelms the world's ability to deal with them. Plastic pollution is most visible in developing Asian and African nations, where garbage collection systems are often inefficient or nonexistent. But the developed world, especially in countries with low recycling rates, also has trouble properly collecting discarded plastics.

Plastics made from fossil fuels are just over a century old. Production and development of thousands of new plastic products accelerated after World War II, so transforming the modern age that life without plastics would be unrecognizable today. Plastics revolutionized medicine with life-saving devices, made space travel possible, lightened cars and jets—saving fuel and pollution—and saved lives with helmets, incubators, and equipment for clean drinking water. The conveniences plastics offer, however, led to a throw-away culture that reveals the material's dark side: today, single-use plastics account for 40 percent of the plastic produced every year. Many of these products, such as plastic bags and food wrappers, have a lifespan of mere minutes to hours, yet they may persist in the environment for hundreds of years.

Every year, about 8 million tons of plastic waste escapes into the oceans from coastal nations. That's the equivalent of setting five garbage bags full of trash on every foot of coastline around the world. Once at sea, sunlight, wind, and wave action break down plastic waste into small particles, often less than one-fifth of an inch across. These so-called microplastics are spread throughout the water column and have been found in every corner of the globe, from Mount Everest, the highest peak, to the Mariana Trench, the deepest trough. Microplastics are breaking down further into smaller and smaller pieces. Plastic microfibers, meanwhile, have been found in municipal drinking water systems and drifting through the air. Millions of animals are killed by plastics every year, from birds to fish to other marine organisms. Nearly 700 species, including endangered ones, are known to have been affected by plastics. Microplastics have been found in more than 100 **aquatic species**, including fish, shrimp, and mussels destined for our dinner plates.

Once in the ocean, it is difficult to retrieve plastic waste. Mechanical systems, such as **Mr. Trash Wheel**, a litter interceptor in Maryland's Baltimore Harbor, can be effective at picking up large pieces of plastic, such as foam cups and food containers, from inland waters. But once plastics break down into microplastics and drift throughout the water column in the open ocean, they are virtually impossible to recover. The solution is to prevent plastic waste from entering rivers and seas in the first place. This could be accomplished with improved waste management systems and recycling, better product design that takes into account the short life of disposable packaging, and reduction in manufacturing of unnecessary single-use plastics.

- 76 Which of the following is NOT considered to be making good use of plastics according to the passage?
- (A) Equipment for clean water (B) Cars lightened for saving fuel
(C) Helmets made for saving lives (D) Food wrappers for conveniences
- 77 Which of the following is closest in meaning to “pressing”?
- (A) drifting (B) urgent (C) destined (D) invisible
- 78 Which of the following statements is NOT true?
- (A) Developed countries with low recycling rates have problem collecting throwaway plastics.
(B) Production of many different new plastic products sped up very fast after World War II.
(C) The largest quantity of plastic goods that are produced every year is for single-use.
(D) Microplastics can be found everywhere, from the highest mountain to the deepest trench.
- 79 What does the term “Mr. Trash Wheel” refer to?
- (A) A device in a river to collect litter and debris
(B) A scientist studying how to remove microfibers
(C) An endangered species affected by microplastics
(D) An organization for waste management systems
- 80 Which of the following is similar in meaning to “aquatic species”?
- (A) nonexistent animals (B) marine organisms (C) litter interceptors (D) disposal packaging

測驗式試題標準答案

考試名稱：109年專門職業及技術人員普通考試導遊人員、領隊人員考試

類科名稱：外語領隊人員(英語)

科目名稱：外國語(英語)(試題代號：4501)

單選題數：80題

單選每題配分：1.25分

複選題數：

複選每題配分：

標準答案：

題號	第1題	第2題	第3題	第4題	第5題	第6題	第7題	第8題	第9題	第10題
答案	B	D	A	C	D	D	A	B	D	C

題號	第11題	第12題	第13題	第14題	第15題	第16題	第17題	第18題	第19題	第20題
答案	A	A	C	B	B	C	B	C	A	D

題號	第21題	第22題	第23題	第24題	第25題	第26題	第27題	第28題	第29題	第30題
答案	A	B	A	B	C	A	A	B	A	C

題號	第31題	第32題	第33題	第34題	第35題	第36題	第37題	第38題	第39題	第40題
答案	A	B	A	C	D	A	B	A	C	D

題號	第41題	第42題	第43題	第44題	第45題	第46題	第47題	第48題	第49題	第50題
答案	A	D	B	A	C	D	A	C	C	A

題號	第51題	第52題	第53題	第54題	第55題	第56題	第57題	第58題	第59題	第60題
答案	D	D	C	D	B	A	B	D	A	B

題號	第61題	第62題	第63題	第64題	第65題	第66題	第67題	第68題	第69題	第70題
答案	C	B	D	A	C	B	B	D	B	A

題號	第71題	第72題	第73題	第74題	第75題	第76題	第77題	第78題	第79題	第80題
答案	C	B	A	D	B	D	B	C	A	B

題號	第81題	第82題	第83題	第84題	第85題	第86題	第87題	第88題	第89題	第90題
答案										

題號	第91題	第92題	第93題	第94題	第95題	第96題	第97題	第98題	第99題	第100題
答案										

備註：